

YOUR MEMBERSHIP PACKAGE includes the **2023** shoe tag and the Junior shoe tags for children or grandchildren you have registered for the season. Your package will also contain the credentials to access the Member section of our website. The full Club Constitution, Bylaws, Policies, Code of Conduct and this Information sheet are available on the website. Your shoe tag must be visible while playing at the club.

PROPERTY

Observe the “court unavailable” postings to maintain the quality of our courts. Closing time is 11:00 PM. ***In order to save electricity costs, courts not in use should have lights turned OFF.*** Please recycle old tennis balls in the box provided for junior programs.

GUESTS OF MEMBERS - All Guests must be registered in the system by the sponsoring member. ***“Guests will be tracked, and invoices will be sent to the sponsoring member after the initial free passes have already been used (2 per season). Additional guest fees are \$10.00.”***

KEYS

A key is needed for the gates and the clubhouse (one key fits all). If you are the last group to leave, please ensure a key is on hand. All lights are to be off and the Clubhouse doors and gates locked. Members may purchase a key for \$5 from the Club Manager.

COURT BOOKING RULES & ON-LINE COURT BOOKING

Courtreserve is also available as a mobile app. Download the app on your phone for more accessibility. Booking periods are 1 ½ hours for doubles during Prime time (a.m.7:30-12:00; p.m.5:00-8:00) and 2 hours outside of prime time. ***As a courtesy to other members,*** players are asked to end play five minutes prior to the end of their court time, and ***if unable to use the reserved time slot, please cancel the booking.***

BALL MACHINE

Members may book a ball machine for an hourly rate of \$10 through a staff member, subject to court availability.

UNABLE TO CONTINUE THE SEASON BECAUSE OF INJURY A refund is not available under most circumstance, but a pro-rated credit based on the date of reporting the injury to the Membership Director or an Executive member, in writing, will be honoured the following year. See Policy 5.5 in the Club Policies or under ABOUT US on our website.

LANDLORD REQUIREMENTS

Kawartha Credit Union requires all of its parking spaces in the lower and upper lots for its employees and customers. If you cannot park in a one of the QPTC parking spaces (11 spaces) clearly marked on the QPTC lot adjacent to the club, you must park either in the James Stevenson Park lot, accessible from the lower KCU lot under the Hunter St. bridge, or on public streets. KCU also requests that we keep the grounds and clubhouse clean and tidy and that we maintain a policy of allowing no alcohol, smoking or vaping anywhere on the premises.

MEMBERSHIP LISTS AND CLUB DOCUMENTS

Membership Lists and General Meeting Minutes are available to members through the Member’s section of the Quaker Park Tennis website. ***LOG-IN on the Quaker Park Tennis Club,*** and enter the log in credentials. Please do not share the credentials with non-members of the club as this could result in a release of personal information.